

Statement of Quality Policy

Right First Time

Our quality management system is our way of working. It is based on our value of continual improvement and ensures we watch, learn, improve and deliver products that are fit for purpose and meets our clients' needs for safety, delivery and product quality. A review of the context of the organisation, its interested parties, and the threats and opportunities inherent in this forms part of the Management Review meeting.

The managing director is ultimately responsible for quality within our company and demonstrates commitment to the quality management system by example and by commitment of appropriate resources.

The management team sets SMART objectives for the company and our staff; ensuring development and growth opportunities for both are aligned.

The quality management system used at Andron Handling meets the requirements of ISO 9001:2015 and relevant regulatory statutory and other requirements, such as those of *The Lifting Equipment Engineers Association (LEEA)*.

This policy is reviewed at Management review and dated as per minutes of this meeting.

A database called the Quality Assurance Register (QAR) lists the tasks and documentation used in the actions of the company.

The QAR functions as the primary system of managing the company's whole Quality Assurance system.

A Quality Forum is held on a regular basis to manage and provide visibility on all issues relating to the Quality Assurance system of the company.

Figure 2 provides the overall model for the Quality Management system.

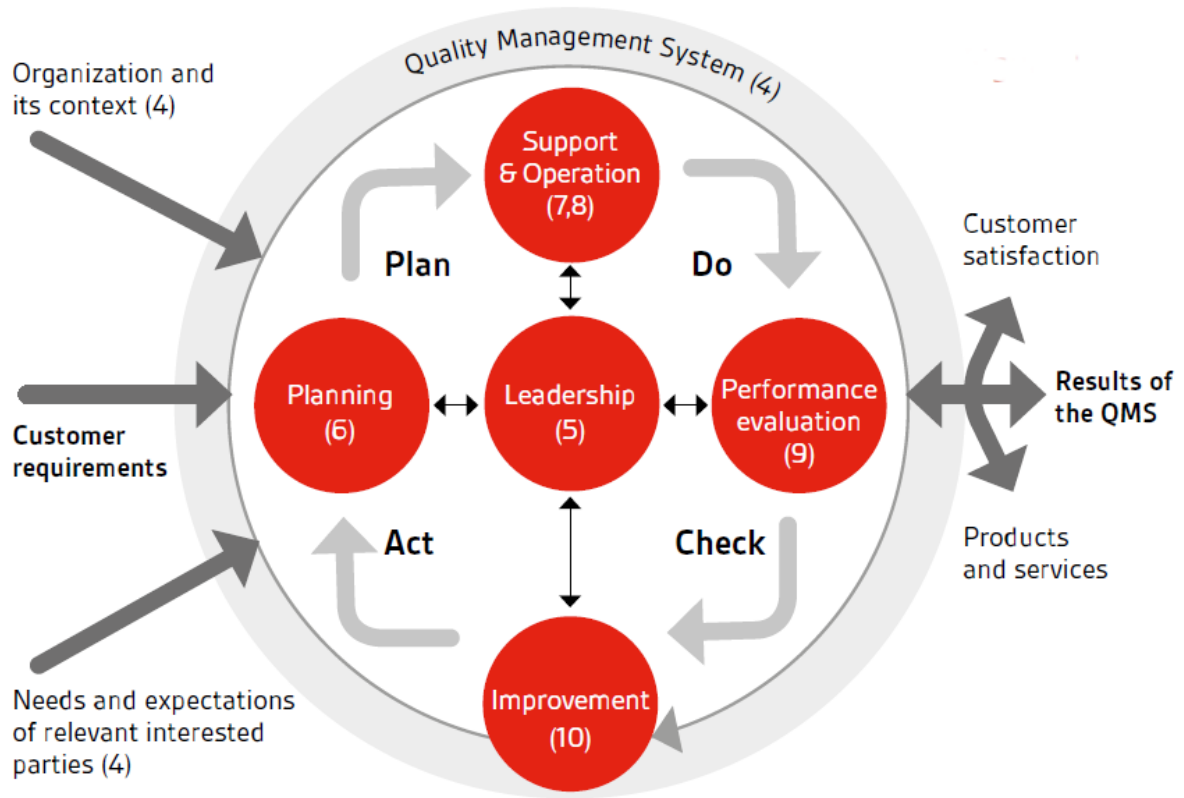


Figure 2 Model of the Quality Management System of Andron Handling – numbers refer to ISO clauses (see correlation in Appendix).